



Compliance & Safety Overview

Client-Facing Document

This document provides an overview of BioExpressFL's compliance, safety, and operational standards for medical courier services. It is intended for clients, partners, and compliance review purposes.

1. Company Overview

BioExpressFL is a medical courier company specializing in ground transportation of clinical specimens, medical materials, and related healthcare items. We operate with a strong commitment to safety, reliability, and regulatory compliance.

2. Regulatory Compliance

BioExpressFL operates in alignment with applicable HIPAA requirements, OSHA safety standards, and PHI protection principles. Our internal policies and procedures are designed to safeguard sensitive information and maintain operational integrity.

3. Specimen Handling & Chain of Custody

We maintain documented chain-of-custody protocols to ensure specimen traceability, integrity, and accountability from pickup through delivery to the receiving laboratory or facility.

4. Safety & Exposure Control

Our couriers follow established exposure control practices, including the use of appropriate personal protective equipment (PPE), spill response readiness, and incident reporting processes.

5. Temperature Control

For specimens requiring temperature management, BioExpressFL utilizes approved coolers and monitoring practices to preserve specimen integrity during transport.

6. Vehicle & Courier Standards

Vehicles are maintained in a clean and organized condition. Couriers are trained professionals who follow a code of conduct, communication standards, and safety expectations.

7. Training & Certification

BioExpressFL provides structured training to couriers covering HIPAA awareness, OSHA safety, PHI handling, chain-of-custody procedures, bloodborne pathogens, and specimen transport standards.

8. Incident Management

In the event of an incident, BioExpressFL maintains formal documentation and communication procedures to address issues promptly and transparently.

9. Assurance & Contact

BioExpressFL is committed to continuous compliance and quality improvement. Additional documentation is available upon request. Contact: contact@bioexpressfl.com

This document is for informational purposes only and does not disclose proprietary procedures.